

## What is SACAT?

SACAT is a Tribunal that can review some decisions made by the Department of Child Protection (DCP).

SACAT is not connected to DCP and will not take sides when reviewing your matter.

### How do I apply?

If you do not agree with an important decision that relates to you, you can telephone SACAT on 7424 7189 and we will assist you over the phone. You can also make an online application on SACAT's website, <u>www.sacat.sa.gov.au</u>.

We can give you information about how the application will be dealt with and who can help you.

# Do I need to do anything before I come to SACAT?

You need to lodge an internal review with DCP before you can come to SACAT. You can call DCP on 1800 003 305 to discuss lodging an internal review.

## How will SACAT hear from you?

SACAT needs to hear from you in order to make the correct decision. SACAT wants to make it as easy and comfortable for you to be involved as possible.

You can participate in a way that best suits you. Tell us what will work best for you. Options can include:

- at our office with a support person or a legal representative or
- via phone call or
- via video link at our office by yourself; or
- in some instances we can come to you.

## Who else will SACAT speak to?

SACAT will also speak to representatives of DCP and any other family members or support workers that have been invited by the Tribunal.

# What will happen when I come to SACAT?

If you come to our office you will be greeted by a receptionist who will direct you to where you need to be.

### Who can I bring with me to SACAT?

The Tribunal can arrange for someone to assist you or if you wish we can arrange for someone to speak on your behalf. You can also bring a friend or family member to sit with you in the hearing.

### How can SACAT decide a review?

If you or someone else decides to lodge a review application with SACAT we will decide if the decision made by DCP is

- a. correct or
- b. should be changed

#### How much will it cost me?

There are no fees for children.

#### How will I know when the hearings are?

SACAT can send you a letter, email or text message to notify you of the date, time and location of your hearing. Tell us which one best suits you.

#### Who can help me?

There is help available for you, and you should never feel like you have to do this by yourself.

Telephone us on 1800 723 767 (select option 4 and then option 3) and we will refer you to someone who can help you.

This information sheet does not constitute legal advice and does not relate to the circumstances of any individual matter. If you wish to have legal advice you should seek that independently.

