

SACAT Performance from 01/07/2022 to 30/09/2022

OFFICIAL

Customer Reporting Desc	Received	Finalised	Clearance Ratio	Stage
Applications	3690	4021	108.97%	37.97
Tenancies – eviction applications following notice to tenant	1145	1272	111.09%	19.22
Appointment of a guardian or administrator for a person	837	805	96.18%	63.47
New orders on existing guardianship or administration matters	676	507	75.00%	60.50
Tenancies – compensation or bond claims	542	799	147.42%	27.02
Make a mental health treatment order for a person	368	462	125.54%	25.45
Tenancies – complex terminations of lease agreements	49	54	110.20%	53.44
Decide a change of name or gender application	40	52	130.00%	35.56
Review of mental health treatment orders	13	12	92.31%	5.38
Make or review a decision relating to a National Health Practitioner Board	10	37	370.00%	219.95
Decide an application under the Equal Opportunity Act	10	21	210.00%	211.57
Internal Reviews	71	78	109.86%	75.68
Review of an order of the Tribunal on any tenancies matter	45	52	115.56%	68.53
Review of an order of the Tribunal on any guardianship or administration matter	23	22	95.65%	93.76
Review of an order of the Tribunal on any mental health matter	3	4	133.33%	63.25
Reviews of Government decisions	17	41	241.18%	139.06
Review of a decision relating to a firearms licence	9	11	122.22%	112.30
Review of a decision relating to freedom of information	4	19	475.00%	141.06
Review of a decision of Housing SA relating to a Housing Trust tenancy	4	11	275.00%	162.60
	<b>3778</b>	<b>4140</b>	<b>109.58%</b>	<b>39.54</b>

Phone calls received **14954**

Website page views **112,704**

*usage by desktop* **60.05%**

*usage by mobile* **37.82%**

*usage by tablet* **2.12%**



South Australian  
**Civil and Administrative Tribunal**