

SACAT Performance from 01/01/2023 to 31/03/2023

Customer Reporting Desc	Received	Finalised	Clearance Ratio	Stage
Applications	4940	5213	105.53%	61.66
Appointment of a guardian or administrator for a person	1418	1434	101.13%	102.74
Tenancies – eviction applications following notice to tenant	1231	1387	112.67%	23.12
New orders on existing guardianship or administration matters	1143	996	87.14%	88.80
Tenancies – compensation or bond claims	657	743	113.09%	29.79
Make a mental health treatment order for a person	350	458	130.86%	29.92
Tenancies – complex terminations of lease agreements	78	83	106.41%	53.52
Decide a change of name or gender application	46	69	150.00%	39.46
Review of mental health treatment orders	9	8	88.89%	3.33
Make or review a decision relating to a National Health Practitioner Board	7	19	271.43%	195.09
Decide an application under the Equal Opportunity Act	1	16	1600.00%	247.42
Internal Reviews	84	134	159.52%	62.02
Review of an order of the Tribunal on any tenancies matter	62	86	138.71%	31.85
Review of an order of the Tribunal on any guardianship or administration matter	15	24	160.00%	133.05
Review of an order of the Tribunal on any mental health matter	6	21	350.00%	77.81
Review of an order of the Tribunal on any Births, Deaths and Marriages matter	1	3	300.00%	40.50
Reviews of Government decisions	20	30	150.00%	116.81
Review of a decision relating to freedom of information	8	6	75.00%	257.50
Review of a decision relating to a firearms licence	6	10	166.67%	125.60
Review of a decision of Housing SA relating to a Housing Trust tenancy	6	14	233.33%	62.58
	5044	5377	106.60%	62.14

Phone calls received **14585**

Website page views **116,907**

usage by desktop **52.05%**

usage by mobile **46.20%**

usage by tablet **1.75%**



South Australian
Civil and Administrative Tribunal

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