

OFFICIAL

SACAT Performance from 01/04/2023 to 30/06/2023				
Customer Reporting Desc	Received	Finalised	Clearance Ratio	Stage
Applications	4704	4678	99.45%	53.34
Appointment of a guardian or administrator for a person	1537	1379	89.72%	83.78
New orders on existing guardianship or administration matters	1070	904	84.49%	74.54
Tenancies – eviction applications following notice to tenant	967	1105	114.27%	22.73
Tenancies – compensation or bond claims	643	750	116.64%	29.07
Make a mental health treatment order for a person	339	389	114.75%	26.91
Tenancies – complex terminations of lease agreements	60	82	136.67%	28.02
Decide a change of name or gender application	54	38	70.37%	43.57
Decide an application under the Equal Opportunity Act	14	12	85.71%	85.00
Review of mental health treatment orders	12	8	66.67%	5.25
Make or review a decision relating to a National Health Practitioner Board	8	11	137.50%	181.50
<b>Internal Reviews</b>	<b>139</b>	<b>139</b>	<b>100.00%</b>	<b>50.12</b>
Review of an order of the Tribunal on any tenancies matter	99	106	107.07%	16.17
Review of an order of the Tribunal on any guardianship or administration matter	23	26	113.04%	123.61
Review of an order of the Tribunal on any mental health matter	16	7	43.75%	105.80
Review of an order of the Tribunal on any Births, Deaths and Marriages matter	1	0		
<b>Reviews of Government decisions</b>	<b>27</b>	<b>22</b>	<b>81.48%</b>	<b>169.62</b>
Review of a decision relating to a firearms licence	17	9	52.94%	166.00
Review of a decision of Housing SA relating to a Housing Trust tenancy	7	5	71.43%	121.25
Review of a decision relating to freedom of information	3	8	266.67%	197.88
	<b>4874</b>	<b>4839</b>	<b>99.28%</b>	<b>53.83</b>

Phone calls received **14455**

Website page views **115,052**

usage by desktop **51.08%**

usage by mobile **47.23%**

usage by tablet **1.69%**



South Australian  
**Civil and Administrative Tribunal**