HOUSE OF ASSEMBLY LAID ON THE TABLE

17 Oct 2023



SOUTH AUSTRALIAN ADMINISTRATIVE AND CIVIL TRIBUNAL 2022-23 Annual Report

SOUTH AUSTRALIAN CIVIL AND ADMINISTRATIVE TRIBUNAL

L8, 100 Pirie Street, Adelaide, SA 5000

www.sacat.sa.gov.au

Contact phone number:

1800 723 767

Contact email:

governance@sacat.sa.gov.au

ISSN:

2205 92020

Date approved by the President: 1 September 2023

Date presented to Minister: 1 September 2023

2022-23 ANNUAL REPORT for the South Australian Civil and Administrative Tribunal

To:

The Hon Kyam Maher MLC

Attorney-General

This annual report will be presented to Parliament to meet the statutory reporting requirements of South Australian Civil and Administrative Tribunal Act 2013 and the South Australian Civil and Administrative Tribunal Regulations 2015 and the requirements of Premier and Cabinet Circular PC013 Annual Reporting.

This report is verified to be accurate for the purposes of annual reporting to the Parliament of South Australia.

Submitted on behalf of the South Australian Civil and Administrative Tribunal by:

Justice Judy Hughes

President, SACAT

Date 1/9/2023 Signature

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Overview: about the agency

Our strategic focus

Our Purpose	SACAT is a state Tribunal that helps people in South Australia to resolve matters within civil and administrative law, either through agreement at a conference or mediation, or through a decision at a hearing. SACAT also conducts reviews of Government department decisions.
Our Vision	SACAT strives to be accessible and responsive to user needs, and deals with cases in a range of areas (or jurisdictions), such as residential tenancies, mental health, guardianship & administration and a wide range of administrative decisions made by other areas of Government.
Our Values	Respect – We value the individuality, needs, rights and dignity of all persons and we treat each other and Tribunal Users with professionalism.
	Service – We provide professional, efficient and accessible dispute resolution and decision making to achieve just outcomes for the community.
	Fairness – We listen with an open mind and consider issues in a balanced and impartial way to provide fair outcomes that are clearly explained.
Our functions,	In the exercise of its jurisdiction, to promote the best principles of public administration.
objectives and	To be accessible by being easy to find and easy to access, and to be responsive to parties, especially people with special needs.
deliverables	To ensure that applications are processed and resolved as quickly as possible while achieving a just outcome.
	To keep costs to parties involved to a minimum insofar as is just and appropriate.
	To use straightforward language and procedures.
	To act with as little formality and technicality as possible.
	To be flexible in the way in which the Tribunal conducts its business.
	In relation to the above objectives, to consult and engage with appropriate agencies and organisations.

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Our organisational structure

SACAT is headed by a President, Justice Judy Hughes, who is a Supreme Court judge. The SACAT registry is led by the Principal Registrar, Ms Anne Lindsay, who assists the President in the administration of the Tribunal and its day to day business. The Tribunal's alternative dispute resolution and hearing work is performed by members and statutory officers who work sessionally or on a full or part time basis. A full list of members is provided at Attachment 1.

The work of SACAT is organised into nine lists:

- Complex Guardianship and Administration
- General Guardianship and Administration and Mental Health
- Health Practitioners
- Administrative and Disciplinary
- · Births, Deaths and Marriages
- Complex Housing
- General Housing
- Federal Diversity (Tribunal and Court)
- Internal Reviews

This is supported by the registry function which is currently separated into three areas:

- Housing & Civil
- Community
- Administrative & Disciplinary

In addition there is a corporate services area which supports the Tribunal through provision of financial, systems and administrative support.

SACAT's organisational chart is available here.

Changes to the agency

During 2022-23 there were no changes to the agency's structure and objectives as a result of internal reviews or machinery of government changes.

Our Minister

The Minister responsible for the administration of the South Australian Civil and Administrative Tribunal Act 2013, is the Attorney-General, The Hon Kyam Maher MLC.

In the performance of the President's functions, the President is not subject to direction or control by the Minister.

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Legislation administered by the agency

South Australian Civil and Administrative Tribunal Act 2013

SACAT currently provides dispute resolution services for jurisdiction referred by over 90 enabling Acts.

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The agency's performance

Performance at a glance

SACAT publishes statistics quarterly in relation to how quickly we process varying types of applications, the number of phone calls we receive and the number of views of our website. These can be viewed at Our Service Data

Agency adaptations post COVID-19 pandemic

SACAT continued to provide hearings and alternative dispute resolution throughout the COVID-19 pandemic. SACAT maintained efficient case management through its electronic case management system and provided hearings by telephone and video conference where appropriate to do so. The Tribunal was able to function remotely when necessary.

In the current environment, SACAT has returned to in-person attendance at the Tribunal for hearings, and alternative dispute resolution conferences, where it is appropriate to the nature of the application and the complexity of the matter. Telephone and video attendance is available for simple matters such as directions hearings and in circumstances where it assists accessibility and efficiency.

Agency contribution to whole of Government objectives

Key objective	Agency's contribution	
Lower costs	SACAT provides efficient dispute resolution services, and waives fees in circumstances where applicants have financial need or where it is in the interests of justice.	
Better Services	When SACAT commences a new application type, the processes are assessed to ensure that the procedure is as straightforward and user friendly as possible. SACAT responds to feedback if an applicant finds the application process challenging and provides support through the process through well trained customer service.	

Agency specific objectives and performance

Agency objectives	Indicators	Performance
To be accessible and to be responsive to parties.	Provide improved digital application processes to support increasing stakeholder demand for remote accessibility.	Provided improved digital services through enhancements to the Tribunals online portal.

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To be flexible in the way in which the Tribunal conducts its business.	Adapt to the needs of the general public.	Provided visits to protected persons in hospitals and residential care to enable participation in hearings that would otherwise not be possible.
To ensure applications are processed as quickly as possible while achieving a just outcome.	Listing times are identified for each application type while addressing needs for procedural fairness.	Used sessional member workforce to ensure SACAT is able to list a matter when needed while assessing urgency to ensure fairness.
		SACAT has responded to increasing application numbers in some jurisdictions, while maintaining a focus on listing times and procedural fairness.

Corporate performance summary

Employment opportunity programs

Refer to AGD Annual Report

Agency performance management and development systems

Refer to AGD Annual Report

Work health, safety and return to work programs

Refer to AGD Annual Report

Workplace injury claims

Refer to AGD Annual Report

Work health and safety regulations

Refer to AGD Annual Report

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Return to work costs

Refer to AGD Annual Report

Executive employment in the agency

Executive classification

Refer to the AGD Annual Report for details. SACAT executive equivalents are statutory appointees and included in the AGD Annual Report.

The Office of the Commissioner for Public Sector Employment has a workforce information page that provides further information on the breakdown of executive gender, salary and tenure by agency.

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Financial performance

Financial performance at a glance

Data on financial performance of SACAT is included in the AGD Annual Report

Consultants disclosure

The following is a summary of external consultants that have been engaged by the agency, the nature of work undertaken, and the actual payments made for the work undertaken during the financial year.

Consultancies with a contract value below \$10,000 each

Consultancies	Purpose	\$ Actual payment
Refer to AGD Annual Report		

Consultancies with a contract value above \$10,000 each

Consultancies	Purpose	\$ Actual payment
Refer to AGD Annual Report		

See also the <u>Consolidated Financial Report of the Department of Treasury and Finance</u> for total value of consultancy contracts across the South Australian Public Sector.

Contractors disclosure

The following is a summary of external contractors that have been engaged by the agency, the nature of work undertaken, and the actual payments made for work undertaken during the financial year.

Contractors with a contract value below \$10,000

Contractors	Purpose	\$ Actual payment
Refer to AGD Annual Report		

Contractors with a contract value above \$10,000 each

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Contractors	Purpose	\$ Actual payment
Refer to AGD Annual Report		

Data for previous years is available at: https://www.agd.sa.gov.au/about-us/data-reports/annual-reports/2020-21-annual-report

The details of South Australian Government-awarded contracts for goods, services, and works are displayed on the SA Tenders and Contracts website. <u>View the agency list of contracts</u>.

The website also provides details of across government contracts.

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Risk management

Risk and audit at a glance

Refer to AGD Annual Report

Fraud detected in the agency

Category/nature of fraud	Number of instances
Refer to AGD Annual Report	

NB: Fraud reported includes actual and reasonably suspected incidents of fraud.

Strategies implemented to control and prevent fraud

Refer to AGD Annual Report

Public interest disclosure

Refer to AGD Annual Report

Note: Disclosure of public interest information was previously reported under the *Whistleblowers Protection Act 1993* and repealed by the *Public Interest Disclosure Act 2018* on 1/7/2019.

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Reporting required under any other act or regulation

Act or Regulation	Requirement
South Australian Civil and Administrative Tribunal Regulations 2015	Pursuant to section 92(3) of the Act, a report under section 92 of the Act must include the following particulars of all warrants issued by the Tribunal under the <i>Guardianship and Administration Act 1993</i> during the financial year to which the report relates.

Nil warrants issued.

Public complaints

Number of public complaints reported

In the reporting year, SACAT received 18,572 new applications to commence proceedings in total. The staff are required to provide accessible and timely customer service to all participants for each application.

SACAT receives complaints from time to time about staff and members. A complaint may have aspects that relate to more than one category of complaint but the complaint is only recorded once in the table below under the primary category.

Complaint categories	Sub-categories	Example	Number of Complaints 2022-23
Professional behaviour	Staff attitude	Failure to demonstrate values such as empathy, respect, fairness, courtesy, extra mile; cultural competency	16
Professional behaviour	Staff competency	Failure to action service request; poorly informed decisions; incorrect or incomplete service provided	3
Professional behaviour	Staff knowledge	Lack of service specific knowledge; incomplete or out-of-date knowledge	0
Communication	Communication quality	Inadequate, delayed or absent communication with customer	0
Communication	Confidentiality	Customer's confidentiality or privacy not respected; information shared incorrectly	0
Service delivery	Systems/technology	System offline; inaccessible to customer; incorrect result/information provided; poor system design	0
Service delivery	Access to services	Service difficult to find; location poor; facilities/ environment poor standard; not accessible to customers with disabilities	5
Service delivery	Process	Processing error; incorrect process used; delay in processing application; process not customer responsive	44

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Complaint categories	Sub-categories	Example	Number of Complaints 2022-23
Policy	Policy application	Incorrect policy interpretation; incorrect policy applied; conflicting policy advice given	1
Policy	Policy content	Policy content difficult to understand; policy unreasonable or disadvantages customer	0
Service quality	Information	Incorrect, incomplete, out-dated or inadequate information; not fit for purpose	3
Service quality	Access to information	Information difficult to understand, hard to find or difficult to use; not plain English	14
Service quality	Timeliness	Lack of staff punctuality; excessive waiting times (outside of service standard); timelines not met	2
Service quality	Safety	Maintenance; personal or family safety; duty of care not shown; poor security service/ premises; poor cleanliness	0
Service quality	Service responsiveness	Service design doesn't meet customer needs; poor service fit with customer expectations	0
No case to answer	No case to answer	Third party; customer misunderstanding; redirected to another agency; insufficient information to investigate	9
		Total	97

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Additional Metrics	Total
Number of positive feedback comments	19
Number of negative feedback comments	78
Total number of feedback comments	97
% complaints resolved within policy timeframes	98%

Data for previous years is available at: <u>Annual reports | South Australian Civil and Administrative Tribunal (sacat.sa.gov.au)</u>

Service Improvements

Under the guidance of PC039- Complaint Management in the South Australian Public Sector, SACAT reviews complaints at Team meetings and at a management level to identify trends and to make service improvements.

The information relating to complaints has assisted in improving training for staff and Tribunal Members.

Complaints and compliments are also used in staff and Tribunal Member performance reviews and appraisals.

Compliance Statement

The South Australian Civil and Administrative Tribunal is compliant with Premier and Cabinet Circular 039 – complaint management in the South Australian public sector.	Υ
The South Australian Civil and Administrative Tribunal has communicated the content of PC 039 and the agency's related complaints policies and procedures to employees.	Υ

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Appendix: Audited financial statements 2022-23

Refer to AGD Annual Report.

Attachment 1 - SACAT Members for period 2022-23

Name	Appointment Start	Appointment Expiry	Notes
Name	Date	Date	Notes
		ident	
Justice Judith Hughes	4/07/2022	3/07/2027	
	4/07/2017	3/07/2022	
	Deputy I	President	1
Johns, Barbara Ellen	19/01/2020	18/01/2025	
	Supplementary	Deputy President	
Parker, Gregory John	12/06/2023	11/06/2024	
	Senior Member	ers – Full-Time	
Rugless, Jacqueline	19/01/2023	18/01/2028	
Mary	19/01/2020	18/01/2023	
Caretti, Maria Stella	16/03/2023	15/03/2028	
Alvino [known as Marie Alvino]	16/03/2020	15/03/2023	
Rainford, Neil John	16/03/2023	15/03/2028	
, , , , , , , , , , , , , , , , , , , ,	16/03/2020	15/03/2023	
		ers – Part-Time	
Stevens, Mark Alan	19/01/2023	18/01/2028	
,	19/01/2020	18/01/2023	
Gilfillan, Lindley	16/03/2023	15/03/2028	
Margaret	16/03/2020	15/03/2023	
Bakas, Joanne	10/11/2022	9/11/2027	
Lester, Cathrynne Delohery	10/11/2022	9/11/2027	
2 3.33.	Senior Member	ers - Sessional	
Ward, Helen	10/11/2022	9/11/2027	
D'Arcy, Candida Jane	16/03/2023	15/03/2028	
	16/03/2020	15/03/2023	
Lazarevich, Alexander	16/03/2023	15/03/2028	
	16/03/2020	15/03/2023	
McEvoy, Kathleen	16/03/2023	15/03/2028	
Patricia	16/03/2020	15/03/2023	
	Ordinary Memb	oers – Full-Time	
Player Brown, Michele Carolyn	16/03/2023	15/03/2028	
	Ordinary Memb	ers – Part-Time	
Bakas, Joanne	16/03/2020	15/03/2023	Ordinary appointment revoked on
			appointment as Senior Member on 10/11/2022
Georgiadis, Stavros	16/03/2020	15/03/2023	10/11/2022
Lester, Cathrynne	16/03/2020	15/03/2023	Ordinary appointment
Delohery	10,00,2020	10,00,2020	revoked on
23.311019			appointment as Senior
			Member on
			10/11/2022
Ward, Helen	1/04/2020	31/03/2023	Ordinary appointment
·			revoked on

			appointment as Senior
			Member on
			10/11/2022
Clark, Lee-Anne	1/10/2022	30/09/2027	10/11/2022
Jeanette	1/04/2020	30/09/2022	
Maerschel, Rebecca	4/10/2022	30/09/2027	
Elizabeth	1/04/2020	30/09/2022	
Griffin, Timothy David	17/11/2022	30/09/2027	
Chillin, Timothy Bavia	1/04/2020	16/11/2022	
Barnes, Jeanette	1/04/2023	15/03/2028	
Barries, scariette	1/06/2022	31/03/2023	
Gooch, Sally Elizabeth	1/04/2023	15/03/2028	
Goodii, Gaily Elizabetii	10/11/2022	31/03/2023	
Harvey, Bruce	1/04/2023	15/03/2028	
Gregory	10/11/2022	31/03/2023	
Micallef, Tracee Ann	1/04/2023	15/03/2028	
Wilcaller, Tracee Ariti	10/11/2022	31/03/2023	
Reilly, Alexander	1/04/2023	15/03/2028	
Peter	10/11/2022	31/03/2023	
retei		pers - Sessional	
Byrt, Lucy Delia Marie	1/04/2020	31/03/2023	Resigned effective
Byrt, Lucy Delia Marie			16/08/2022
Barnes, Jeanette	1/04/2020	31/03/2023	Appointment altered
			from sessional to part-
			time from 1/06/2022
Gooch, Sally Elizabeth	1/04/2020	31/03/2023	Appointment altered
			from sessional to part-
			time from 10/11/2022
Harvey, Bruce	1/04/2020	31/03/2023	Appointment altered
Gregory			from sessional to part-
10.00	4/0.4/0.00	0.4./0.0/0.00	time from 10/11/2022
Micallef, Tracee Ann	1/04/2020	31/03/2023	Appointment altered
			from sessional to part-
	4 /0 4 /0000	0.4 /0.0 /0.000	time from 10/11/2022
Reilly, Alexander	1/04/2020	31/03/2023	Appointment altered
Peter			from sessional to part-
In the state of	04/00/0040	00/00/0004	time from 10/11/2022
Irving, John	31/03/2019	30/03/2024	
Richardson, Joanna Catherine	4/10/2020	30/03/2024	
Bills, Alicia Mary Devitt	5/12/2020	30/03/2024	
Budden, Leon Ralph	5/12/2020	30/03/2024	
Demosthenous, Maria	5/12/2020	30/03/2024	
Fuller, Mark Ewart	5/12/2020	30/03/2024	
Hunter, Allan Roy	5/12/2020	30/03/2024	
Kirkham, Graeme	5/12/2020	30/03/2024	
Brian			
Moroney, Anne Veronica	5/12/2020	30/03/2024	
Murphy, Matt	5/12/2020	30/03/2024	
Pligl, Kylie-Ann	5/12/2020	30/03/2024	

Ryan, Kelly Anne	5/12/2020	30/03/2024	1
Sanders, Joseph	5/12/2020	30/03/2024	
Hugh Ramsay	JI 1212020	30/03/2024	
Forgan, Julie Dianne	1/10/2022	30/09/2027	
r organi, dane Bianne	1/10/2019	30/09/2022	
Gursansky, Dianne	1/10/2022	30/09/2027	
Elizabeth	1/10/2019	30/09/2022	
Hastwell, Lesley	1/10/2022	30/09/2027	
	1/10/2019	30/09/2022	
Petrie, Janece Maree	1/10/2022	30/09/2027	
,	1/10/2019	30/09/2022	
Dunstone, Julia Susan	4/10/2022	30/09/2027	
, 	4/10/2017	3/10/2022	
Schroeder, Richard	17/11/2022	30/09/2027	
Roland	17/11/2019	16/11/2022	
Aglieco, Cinzia	10/11/2022	9/11/2027	
Cadd, Thomas Horatio John	10/11/2022	9/11/2027	
Davey, Julia Susan	10/11/2022	9/11/2027	
Frawley, Estelle Angela	10/11/2022	9/11/2027	
Grenfell, Katarina Ingrid Plevnik	10/11/2022	9/11/2027	
Kelly, Anna Sophie Helene [known as Sophie Kelly]	10/11/2022	9/11/2027	
Mackie, Marissa Q	10/11/2022	9/11/2027	
Petrone, Franca	10/11/2022	9/11/2027	
Pfitzner, Sally Caroline	10/11/2022	9/11/2027	
Powell, Jane Kisandra	10/11/2022	9/11/2027	
Rowse, Stacey Louise	10/11/2022	9/11/2027	
Bean, Katherine Jane	1/04/2023	15/03/2028	
Christian	1/04/2020	31/03/2023	
Caldeira, Bethany	1/04/2023	15/03/2028	
Marie	1/04/2020	31/03/2023	
Croser, Robert	1/04/2023	15/03/2028	
McBeath	1/04/2020	31/03/2023	
Hordern, Rosemary	1/04/2023	15/03/2028	
Frances	1/04/2020	31/03/2023	
Madden, Magdelena	1/04/2023	15/03/2028	
Christina	1/04/2020	31/03/2023	
Trengrove, Anne	1/04/2023	15/03/2028	
Elizabeth	1/04/2020	31/03/2023	
		rdinary Members	
Lovell, Margaret Terese	10/11/2022	9/11/2023	
		ssors	
Dunstone, Julia Susan	4/10/2020	3/10/2023	
Fox, Nathan Langley Paul	13/02/2021	6/12/2023	

4/10/2022 2/05/2019	3/10/2025 1/05/2023	
	1/03/2023	
2/05/2019	1/05/2023	
2/05/2019	1/05/2023	
2/05/2019	1/05/2023	
2/05/2023	6/05/2026	
2/05/2019	1/05/2023	
2/05/2019	1/05/2023	
2/05/2023	6/05/2026	
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Whitbread, Geoffrey Thomas	
2/05/2019 1/05/2023 1/05/2023 Thomas T	
2/05/2019	
2/05/2019 1/05/2023 1/05/2023 Thomas 2/05/2019 1/05/2023 Thomas Abbott, Kym Anthony 7/05/2020 6/05/2023 Aldous, Darryn Grant 7/05/2020 6/05/2023 6/05/2023 Bagnara, Joseph 7/05/2020 6/05/2023 6/05/2023 Bonato, Gary Peter 7/05/2020 6/05/2023 6/05/2023 Brice, Nicola Amanda 7/05/2020 6/05/2023 6/05/2023 Brice, Nicola Amanda 7/05/2020 6/05/2023 6/05/2023 Buckberry, Craig 7/05/2020 6/05/2023 6/05/2023 Grossian, David 7/05/2020 Grossian, David 7/05/2020 Grossian, David 7/05/2020 Grossian, David 7/05/2020 Grossian,	
Whitbread, Geoffrey	Passed away on 11/01/2022
2/05/2019	Paccad away an
2/05/2019	
2/05/2019	
2/05/2019	
2/05/2019	
2/05/2019	
2/05/2019	
2/05/2019	
2/05/2019	26/02/2023
2/05/2019	Passed away on
2/05/2019	
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2/05/2019 1/05/2023 Whitbread, Geoffrey Thomas 2/05/2019 1/05/2023 Abbott, Kym Anthony 7/05/2020 6/05/2023 Aldous, Darryn Grant 7/05/2020 6/05/2023 Bagnara, Joseph T/05/2023 6/05/2026 Sebastian 7/05/2020 6/05/2023 Bonato, Gary Peter 7/05/2020 6/05/2023 Brice, Nicola Amanda Rex 7/05/2023 6/05/2026 Buckberry, Craig James 7/05/2023 6/05/2023 Christian, David Andrew 7/05/2020 6/05/2023 Hegarty, Michael John 7/05/2023 6/05/2026	
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2/05/2019 1/05/2023 Whitbread, Geoffrey Thomas 2/05/2019 1/05/2023 Abbott, Kym Anthony 7/05/2020 6/05/2023 Aldous, Darryn Grant 7/05/2020 6/05/2023 Bagnara, Joseph Sebastian 7/05/2023 6/05/2026 Bonato, Gary Peter 7/05/2020 6/05/2023 Brice, Nicola Amanda Rex 7/05/2020 6/05/2023 Buckberry, Craig 7/05/2023 6/05/2026	
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2/05/2019 1/05/2023 Whitbread, Geoffrey Thomas 2/05/2019 1/05/2023 Abbott, Kym Anthony Aldous, Darryn Grant Bagnara, Joseph Sebastian 7/05/2020 6/05/2023 Bonato, Gary Peter Brice, Nicola Amanda 7/05/2020 6/05/2023 Brice, Nicola Amanda 7/05/2023 6/05/2026	
2/05/2019 1/05/2023 Whitbread, Geoffrey Thomas 2/05/2019 1/05/2023 Abbott, Kym Anthony Aldous, Darryn Grant Bagnara, Joseph Sebastian 7/05/2020 6/05/2023 Bonato, Gary Peter 7/05/2020 6/05/2023 6/05/2023 6/05/2023 6/05/2023 6/05/2023 6/05/2023 6/05/2023	
2/05/2019 1/05/2023 Whitbread, Geoffrey Thomas 2/05/2019 1/05/2023 Abbott, Kym Anthony 7/05/2020 6/05/2023 Aldous, Darryn Grant 7/05/2020 6/05/2023 Bagnara, Joseph Sebastian 7/05/2020 6/05/2023 Aldous, Darryn Grant 7/05/2020 6/05/2023 Bagnara, Joseph Sebastian 7/05/2020 6/05/2023	
2/05/2019 1/05/2023 Whitbread, Geoffrey Thomas 2/05/2019 1/05/2023 Abbott, Kym Anthony Aldous, Darryn Grant Bagnara, Joseph 7/05/2020 6/05/2023 Body Aldous, Darryn Grant Dagnara, Joseph 7/05/2023 6/05/2026	
2/05/2019 1/05/2023 Whitbread, Geoffrey Thomas 2/05/2019 1/05/2023 Abbott, Kym Anthony Aldous, Darryn Grant 7/05/2020 6/05/2023 6/05/2023 6/05/2023	
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2/05/2019 1/05/2023 Whitbread, Geoffrey 2/05/2019 1/05/2023 Thomas	
2/05/2019 1/05/2023	
Voli Elliciii, Naicii Ecc 2/00/2020 0/00/2020	
Von Einem, Karen Lee 2/05/2023 6/05/2026	
Dale 2/05/2019 1/05/2023	
Turner, Christopher 2/05/2023 6/05/2026	
Stevens, Jeffrey 2/05/2023 6/05/2026 Howard 2/05/2019 1/05/2023	
Kathryn 2/05/2019 1/05/2023 Stevens, Jeffrey 2/05/2023 6/05/2026	
Shaw Rungie, Ann 2/05/2023 6/05/2026	

	7/05/2020	6/05/2023	
Woolford, Lucy	7/05/2023	6/05/2026	
Woonord, Eddy	7/05/2020	6/05/2023	
O'Connell, Adam Brett	1/01/2023	6/05/2026	
O Conneil, Adam Brett		actitioners & Consumers	
Gursansky, Dianne	4/10/2020	3/10/2023	
Elizabeth	4/10/2020	3/10/2023	
Cherry, David Alan	30/08/2021	6/12/2023	
Lagana, Zoe Louise	3/05/2021	6/12/2023	
Szekely, Kevin	13/02/2021	6/12/2023	
Andrew	10/02/2021	3,12,2323	
Baillie, Kenneth	7/12/2021	6/12/2024	
Haydyn	1,12,2021	3, 12, 202 1	
Byrne, Stephen	7/12/2021	6/12/2024	
William			
Carman, Lynnette	7/12/2021	6/12/2024	
Dawn			
Czechowicz, Gustaw	7/12/2021	6/12/2024	
Jozef			
Cocchiaro, Antonio	7/12/2021	6/12/2024	
Devine, Michelle	7/12/2021	6/12/2024	
Audrey			
Dolling, Colin Errol	7/12/2021	6/12/2024	
Donato, Phillip	7/12/2021	6/12/2024	
Raymond			
Frier, Ashleigh	7/12/2021	6/12/2024	
Gagliardi, Lucia	7/12/2021	6/12/2024	
Gosling, Alison Helen	7/12/2021	6/12/2024	
Gilbert, Jarred Luke	7/12/2021	6/12/2024	
Horn, Kimberley Jane	7/12/2021	6/12/2024	
Cooper			
Hunt, Mardy Lee	7/12/2021	6/12/2024	
Jayakaran, Jayanthi	7/12/2021	6/12/2024	
Kellie, Andrew Ross	7/12/2021	6/12/2024	
Lazarus, Jeniffer	7/12/2021	6/12/2024	
Martin, Geoffrey David	7/12/2021	6/12/2024	
McEvoy, Michael	7/12/2021	6/12/2024	
Menz, Robert John	7/12/2021	6/12/2024	
Pelzer, Daniel John	7/12/2021	6/12/2024	
Seymour Walsh, Amy Elizabeth	7/12/2021	6/12/2024	
Strawbridge, Jared Stephen	7/12/2021	6/12/2024	
Tasker, Stephen Paul	7/12/2021	6/12/2024	
Wright, Catherine Anne	7/12/2021	6/12/2024	
	16/08/2022	15/08/2025	
Orialition, Liba ballo			
Davis Angel Marie			
24110, 7 111901 1114110			
Davis, Kym Robert			
Chantler, Lisa Jane Davis, Angel Marie Davis, Kym Robert	16/08/2022 16/08/2019 16/08/2022 16/08/2019 8/12/2019	15/08/2025 15/08/2022 15/08/2025 15/08/2022 15/08/2022	

Girdler, Michelle Kaye	16/08/2022	15/08/2025	
	16/08/2019	15/08/2022	
Gross-Parsons, Nicole	16/08/2022	15/08/2025	
Marthe	16/08/2019	15/08/2022	
Hopprich, Ryan John	16/08/2022	15/08/2025	
	16/08/2019	15/08/2022	
Jones, Anna	12/09/2022	15/08/2025	
	16/08/2019	15/08/2022	
Koulos, Frances	16/08/2019	15/08/2022	
Mallaber, Nigel	16/08/2022	15/08/2025	
	16/08/2019	15/08/2022	
McEntee, Pauline	16/08/2022	15/08/2025	
Catherine	16/08/2019	15/08/2022	
McMahon, Janne	16/08/2022	15/08/2025	
Christine	16/08/2019	15/08/2022	
O'Connor, Sylvia Inge	16/08/2022	15/08/2025	
	16/08/2019	15/08/2022	
Petrie, Lynette	16/08/2019	15/08/2022	
Margaret	. 0, 00, = 0 . 0	. 0, 00, 202	
Pumpa, Emily Fay	16/08/2022	15/08/2025	
	16/08/2019	15/08/2022	
Raphael, Susan	16/08/2022	15/08/2025	
Maree	16/08/2019	15/08/2022	
Roberts, Linda	16/08/2019	15/08/2022	
Rose, Katrina Jean	16/08/2022	15/08/2025	
	16/08/2019	15/08/2022	
Short, Rachel Donna	16/08/2022	15/08/2025	
	16/08/2019	15/08/2022	
Stalley-Gordon,	16/08/2022	15/08/2025	
Vanessa Therese	16/08/2019	15/08/2022	
Tucker, Julie	16/08/2022	15/08/2025	
,	16/08/2019	15/08/2022	
Wharton, Michelle	16/08/2022	15/08/2025	
·	16/08/2019	15/08/2022	
Wheeler, Julie Anne	16/08/2022	15/08/2025	
	16/08/2019	15/08/2022	
White, Lisa Jane	16/08/2019	15/08/2022	
York, Vicki Anne	16/08/2019	15/08/2022	
Zheng, Yu	16/08/2019	15/08/2022	
Bindon, Christine	16/08/2022	15/08/2025	
Carolyn	29/08/2019	15/08/2022	
Bowen, Alison	16/08/2022	15/08/2025	
Michelle	29/08/2019	15/08/2022	
Coombe, Brigid Anne	16/08/2022	15/08/2025	
	29/08/2019	15/08/2022	
De Lacey, Sheryl	16/08/2022	15/08/2025	
Lynne	29/08/2019	15/08/2022	
Dunstone, Julia Susan	16/08/2022	15/08/2025	
	29/08/2019	15/08/2022	
Eckert, Marion Claire	29/08/2019	15/08/2022	
Field, Colin David	16/08/2022	15/08/2025	

	29/08/2019	15/08/2022	
Fuller Joffroy Donald	16/08/2022	15/08/2022	
Fuller, Jeffrey Donald	29/08/2019	15/08/2025	
Claver Pauline Anna			
Glover, Pauline Anne	29/08/2019	15/08/2022	
Golding, Elaine	16/08/2022	15/08/2025	
I I a a a a I Ni a a a a	29/08/2019	15/08/2022	
Haensel, Naomi	29/08/2019	15/08/2022	
Meredith	40/00/0000	45/00/0005	
Holliday, Anne	16/08/2022	15/08/2025	
Christine	29/08/2019	15/08/2022	
Hordern, Rosemary	16/08/2022	15/08/2025	
Frances	29/08/2019	15/08/2022	
Johns, Robyn Jayne	29/08/2019	15/08/2022	
Moy, Ruth Monika	16/08/2022	15/08/2025	
	29/08/2019	15/08/2022	
O'Keefe, Maree	29/08/2019	15/08/2022	
Frances			
Pappin, Jane	16/08/2022	15/08/2025	
	29/08/2019	15/08/2022	
Pierce, Angela Mary	29/08/2019	15/08/2022	
Pirone, Christy Joan	16/08/2022	15/08/2025	
	29/08/2019	15/08/2022	
Pitcher, Geoffrey	16/08/2022	15/08/2025	
Russell	29/08/2019	15/08/2022	
Plastow, Katrina	16/08/2022	15/08/2025	
Louise	29/08/2019	15/08/2022	
Quarmby, Tracey	25/10/2019	15/08/2022	
Louise			
Rogers, Shelley Diane	29/08/2019	15/08/2022	
Selga, Lissa Jane	16/08/2022	15/08/2025	
	29/08/2019	15/08/2022	
Scott, Janet Fiona	16/08/2022	15/08/2025	
	29/08/2019	15/08/2022	
Scott, Jillian	16/08/2022	15/08/2025	
	29/08/2019	15/08/2022	
Thomas, Arun	16/08/2022	15/08/2025	
	29/08/2019	15/08/2022	<u> </u>
Thornton, Karleen	16/08/2022	15/08/2025	+
Anne	29/08/2019	15/08/2022	
Tsiopelas, Dina	29/08/2019	15/08/2022	
Wang, Hong	16/08/2022	15/08/2025	
vvang, nong	29/08/2019	15/08/2023	
Wiles Louiss			
Wiles, Louise	12/09/2022	15/08/2025	
Katherine Mary	29/08/2019	15/08/2022	
Angley, Manya Therese	4/10/2022	3/10/2025	
Berg, Maya	4/10/2022	3/10/2025	
	4/10/2020	3/10/2022	
Cosoff, Susan Joy	4/10/2022	3/10/2025	
Coyte, David Trevlyn	4/10/2022	3/10/2025	
	4/10/2020	3/10/2022	

Forrest, Adam Paul	4/10/2022	3/10/2025	
Gallur, Lara Emily	4/10/2022	3/10/2025	
i – – – – – – – – – – – – – – – – – – –	4/10/2020	3/10/2023	
Gipslis, Janina	4/10/2022	3/10/2025	
·	4/10/2020	3/10/2022	
Jureidini, Jonathan	4/10/2022	3/10/2025	
Norman			
Rawson, George	4/10/2022	3/10/2025	
Leonard Donald	4/10/2020	3/10/2022	
Rogers, Rebecca	4/10/2022	3/10/2025	
Kaye			
Soulsby, Natalie	4/10/2022	3/10/2025	
Rochelle			
Watson, Darryl Peter	4/10/2022	3/10/2025	
	4/10/2020	3/10/2022	
Aitchison, Stuart	3/02/2023	6/05/2026	
William	3/02/2020	2/02/2023	
Heah, Richard Chiek	3/02/2023	6/05/2026	
Seng	3/02/2020	2/02/2023	
Parsons, Mark Phillip	3/02/2020	2/02/2023	
William			
Suyapto, Dion Royce	3/02/2023	6/05/2026	
	3/02/2020	2/02/2023	
Adcock, Dawn	16/05/2023	6/05/2026	
[previously known as	16/05/2020	15/05/2023	
Dawn Mathers]			
Delloso, Anthony	16/05/2023	6/05/2026	
Dean	16/05/2020	15/05/2023	
Lovell, Margaret	16/05/2023	6/05/2026	
Terese			
Steele, Barry Heinz	16/05/2023	6/05/2026	
	16/05/2020	15/05/2023	
Targett, Allan Peter	16/05/2023	6/05/2026	
	16/05/2020	15/05/2023	
Whiteford, Caroline	16/05/2023	6/05/2026	
Louise	16/05/2020	15/05/2023	