

## Our Service from 01/07/2017 to 30/09/2017

	Received	Finalised	Clearance Rate	Stage1	Stage2	Stage3
Applications	3705	3747	101%	2.57	8.97	28.71
Tenancies – eviction applications following notice to tenant	1410	1379	98%	1.94	3.22	18.16
Tenancies – compensation or bond claims	1055	1428	135%	4.37	16.43	43.19
Appointment of a guardian or administrator for a person	431	286	66%	1.02	10.26	25.03
Make a mental health treatment order for a person	296	291	98%	0.83	2.67	21.11
New orders on existing administration matters	173	99	57%	2.41	7.00	37.86
New orders on existing guardianship matters	167	76	46%	1.51	2.22	37.08
Review of mental health treatment orders	119	125	105%	0.12	3.90	5.58
Tenancies – complex terminations of lease agreements	54	63	117%	1.15	5.82	31.04
Internal Reviews	124	117	94%	2.61	10.71	15.88
Review of an order of the Tribunal on any tenancies matter	77	89	116%	1.04	3.62	10.20
Review of an order of the Tribunal on any mental health matter	28	14	50%	2.21	50.63	18.88
Review of an order of the Tribunal on any guardianship or administration matter	19	14	74%	12.93	26.86	62.00
Reviews of Government decisions	26	22	85%	3.73	24.00	58.50
Review of a decision relating to a firearms licence	9	1	11%	0.00	26.00	15.00
Review of a decision of Housing SA relating to a Housing Trust tenancy	9	14	156%	5.50	25.88	93.50
Review of a decision relating to freedom of information	8	7	88%	0.71	21.57	24.71

Phone calls received	14270
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Website page views	96270
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*usage by desktop* 64%

*usage by mobile* 29%

*usage by tablet* 7%



South Australian  
**Civil and Administrative Tribunal**