

## Our Service from 01/10/2017 to 31/12/2017

	Received	Finalised	Clearance Rate	Stage1	Stage2	Stage3
Applications	3432	3205	93%	2.99	9.67	26.15
Tenancies – eviction applications following notice to tenant	1434	1336	93%	2.13	4.44	16.02
Tenancies – compensation or bond claims	792	984	124%	4.63	18.45	37.20
Appointment of a guardian or administrator for a person	437	304	70%	3.06	10.47	37.05
Make a mental health treatment order for a person	266	260	98%	1.71	3.82	21.19
New orders on existing administration matters	178	107	60%	4.30	6.71	49.90
New orders on existing guardianship matters	164	76	46%	2.99	5.86	27.95
Review of mental health treatment orders	98	82	84%	0.02	3.25	6.25
Tenancies – complex terminations of lease agreements	63	56	89%	1.29	6.29	26.19
Internal Reviews	111	129	116%	4.94	12.03	38.17
Review of an order of the Tribunal on any tenancies matter	85	92	108%	1.47	2.44	26.23
Review of an order of the Tribunal on any guardianship or administration matter	13	14	108%	16.00	34.10	37.90
Review of an order of the Tribunal on any mental health matter	13	23	177%	12.09	39.12	88.24
Reviews of Government decisions	16	21	131%	5.43	17.81	117.00
Review of a decision relating to a firearms licence	6	6	100%	11.67	4.75	75.25
Review of a decision relating to freedom of information	6	5	83%	4.20	10.80	126.20
Review of a decision of Housing SA relating to a Housing Trust tenancy	4	10	250%	2.30	30.29	134.29
Phone calls received	13343					
Website page views	88892					

*usage by desktop*    65%  
*usage by mobile*    29%  
*usage by tablet*    6%



South Australian  
**Civil and Administrative Tribunal**