

## Our Service from 01/01/2018 to 31/03/2018

	Received	Finalised	Clearance Rate	Stage1	Stage2	Stage3
Applications	4112	3839	93%	2.51	8.97	24.93
Tenancies – eviction applications following notice to tenant	1904	1833	96%	2.44	7.24	17.21
Tenancies – compensation or bond claims	1045	1068	102%	3.02	13.87	29.99
Appointment of a guardian or administrator for a person	447	326	73%	2.64	7.73	38.64
Make a mental health treatment order for a person	253	236	93%	1.32	3.50	21.97
New orders on existing guardianship matters	165	103	62%	3.28	4.83	50.47
New orders on existing administration matters	141	94	67%	3.52	8.27	57.55
Review of mental health treatment orders	103	115	112%	0.03	3.97	12.60
Tenancies – complex terminations of lease agreements	54	64	119%	1.77	7.00	42.34
Internal Reviews	116	114	98%	5.63	13.48	32.48
Review of an order of the Tribunal on any tenancies matter	95	87	92%	2.22	2.60	14.81
Review of an order of the Tribunal on any mental health matter	13	16	123%	15.13	39.00	93.77
Review of an order of the Tribunal on any guardianship or administration matter	8	11	138%	18.82	61.90	85.30
Reviews of Government decisions	25	17	68%	15.82	21.38	145.38
Review of a decision relating to a firearms licence	11	3	27%	0.00	23.33	31.00
Review of a decision relating to freedom of information	7	5	71%	36.20	30.60	40.00
Review of a decision of Housing SA relating to a Housing Trust tenancy	7	9	129%	9.78	14.88	254.13

Phone calls received 15646

Website page views 101027

usage by desktop 63%  
usage by mobile 30%  
usage by tablet 7%



South Australian  
**Civil and Administrative Tribunal**