

### SACAT Performance from 01/10/2019 to 31/12/2019

	Received	Finalised	Clearance Rate	Stage1	Stage2	Stage3
Applications	3651	3295	90.25%	2.82	10.24	27.26
Tenancies – eviction applications following notice to tenant	1441	1250	86.75%	1.88	3.86	15.57
Tenancies – compensation or bond claims	744	851	114.38%	3.54	16.39	28.29
Appointment of a guardian or administrator for a person	557	493	88.51%	4.54	15.26	48.72
Make a mental health treatment order for a person	315	287	91.11%	1.30	6.53	23.99
New orders on existing guardianship matters	233	123	52.79%	1.83	11.45	61.74
New orders on existing administration matters	159	92	57.86%	9.51	14.26	56.15
Review of mental health treatment orders	142	155	109.15%	0.22	5.31	7.05
Tenancies – complex terminations of lease agreements	60	44	73.33%	1.29	18.60	29.08
Internal Reviews	85	98	115.29%	5.56	13.29	36.80
Review of an order of the Tribunal on any tenancies matter	53	61	115.09%	2.89	6.19	21.22
Review of an order of the Tribunal on any mental health matter	19	22	115.79%	9.40	34.77	57.18
Review of an order of the Tribunal on any guardianship or administration matter	13	15	115.38%	10.87	10.80	70.53
Reviews of Government decisions	16	34	212.50%	18.97	8.19	122.39
Review of a decision relating to a firearms licence	8	17	212.50%	16.00	9.25	113.75
Review of a decision of Housing SA relating to a Housing Trust tenancy	5	6	120.00%	18.17	0.40	65.40
Review of a decision relating to freedom of information	3	11	366.67%	24.00	10.40	164.70
	<b>3752</b>	<b>3427</b>	<b>91.34%</b>	<b>3.09</b>	<b>10.20</b>	<b>28.52</b>

Phone calls received 12,437

Website page views 106,737

usage by desktop 62%  
usage by mobile 33%  
usage by tablet 5%



South Australian  
**Civil and Administrative Tribunal**