

SACAT Performance from 01/07/2020 to 30/09/2020

	Received	Finalised	Clearance Ratio	Stage1	Stage2	Stage3
Applications	3581	3259	91.01%	2.93	8.00	37.04
Tenancies – eviction applications following notice to tenant	831	917	110.35%	1.58	2.58	22.59
New orders on existing guardianship or administration matters	765	403	52.68%	4.11	7.21	58.07
Appointment of a guardian or administrator for a person	752	558	74.20%	6.05	6.17	56.10
Tenancies – compensation or bond claims	610	700	114.75%	2.64	12.04	32.50
Make a mental health treatment order for a person	320	334	104.38%	1.82	2.65	33.25
Review of mental health treatment orders	162	167	103.09%	0.15	4.67	4.73
Decide a change of name or gender application	80	75	93.75%	4.22	40.36	36.64
Tenancies – complex terminations of lease agreements	46	54	117.39%	1.13	16.12	32.95
Make or review a decision relating to a National Health Practitioner Board	9	26	288.89%	1.33	105.06	189.00
Decide an application under the Equal Opportunity Act	6	25	416.67%	2.36	91.82	135.20
Internal Reviews	102	116	113.73%	7.88	5.36	68.85
Review of an order of the Tribunal on any tenancies matter	65	66	101.54%	4.35	4.93	50.36
Review of an order of the Tribunal on any guardianship or administration matter	21	24	114.29%	16.29	4.59	85.91
Review of an order of the Tribunal on any mental health matter	16	26	162.50%	9.08	6.76	84.92
Reviews of Government decisions	19	24	126.32%	19.17	2.70	145.65
Review of a decision of Housing SA relating to a Housing Trust tenancy	9	6	66.67%	10.67	2.00	124.60
Review of a decision relating to a firearms licence	7	11	157.14%	18.73	4.18	136.00
Review of a decision relating to freedom of information	3	7	233.33%	27.14	0.86	175.86
	3702	3399	91.82%	3.24	7.86	38.81

Phone calls received **16036**

Website page views **107770**

usage by desktop **64.15%**

usage by mobile **31.44%**

usage by tablet **4.41%**



South Australian
Civil and Administrative Tribunal