

**SACAT Performance from 01/10/2020 to 31/12/2020**

	Received	Finalised	Clearance Ratio	Stage1	Stage2	Stage3
<b>Applications</b>	<b>3277</b>	<b>3176</b>	<b>96.92%</b>	<b>3.94</b>	<b>8.26</b>	<b>35.21</b>
Tenancies – eviction applications following notice to tenant	972	937	96.40%	1.45	2.46	20.55
Appointment of a guardian or administrator for a person	625	652	104.32%	9.09	7.63	51.65
New orders on existing guardianship or administration matters	600	382	63.67%	6.48	6.18	55.05
Tenancies – compensation or bond claims	521	587	112.67%	3.04	14.4	28.73
Make a mental health treatment order for a person	301	315	104.65%	1.5	3.22	29.97
Review of mental health treatment orders	146	147	100.68%	0.19	3.28	22.34
Tenancies – complex terminations of lease agreements	61	45	73.77%	0.82	9.51	22.26
Decide a change of name or gender application	38	82	215.79%	1.56	42.68	28.95
Make or review a decision relating to a National Health Practitioner Board	8	22	275.00%	1.5	117.17	254.17
Decide an application under the Equal Opportunity Act	5	7	140.00%	7	123.5	47.5
<b>Internal Reviews</b>	<b>103</b>	<b>112</b>	<b>108.74%</b>	<b>12.48</b>	<b>4.98</b>	<b>65.25</b>
Review of an order of the Tribunal on any tenancies matter	51	64	125.49%	4.98	2.7	34.78
Review of an order of the Tribunal on any guardianship or administration matter	27	23	85.19%	37.78	6.62	120.52
Review of an order of the Tribunal on any mental health matter	22	24	109.09%	8.63	7.76	69.76
Review of an order of the Tribunal on any Births, Deaths and Marriages matter	3	1	33.33%	3	3	29
<b>Reviews of Government decisions</b>	<b>24</b>	<b>36</b>	<b>150.00%</b>	<b>7.81</b>	<b>8.9</b>	<b>122.4</b>
Review of a decision of Housing SA relating to a Housing Trust tenancy	12	10	83.33%	6.8	3.22	100.22
Review of a decision relating to a firearms licence	10	8	80.00%	14.13	28	131.5
Review of a decision relating to freedom of information	2	18	900.00%	5.56	4.67	132.07
	<b>3404</b>	<b>3324</b>	<b>97.65%</b>	<b>4.3</b>	<b>8.17</b>	<b>36.93</b>

Phone calls received **13986**

Website page views **100,006**

*usage by desktop* **60.20%**

*usage by mobile* **35.73%**

*usage by tablet* **4.08%**



South Australian  
**Civil and Administrative Tribunal**