

**SACAT Performance from 01/04/2021 to 30/06/2021**

	Received	Finalised	Clearance Ratio	Stage1	Stage2	Stage3
<b>Applications</b>	<b>4610</b>	<b>4390</b>	<b>95.23%</b>	<b>4.26</b>	<b>10.39</b>	<b>41.74</b>
Appointment of a guardian or administrator for a person	1286	1163	90.44%	10.53	8.75	63.38
Tenancies – eviction applications following notice to tenant	1209	1155	95.53%	1.30	3.28	18.84
New orders on existing guardianship or administration matters	831	748	90.01%	5.61	10.63	69.02
Tenancies – compensation or bond claims	646	695	107.59%	3.32	22.36	24.19
Make a mental health treatment order for a person	315	321	101.90%	2.16	4.17	28.66
Review of mental health treatment orders	179	159	88.83%	0.06	3.72	5.46
Tenancies – complex terminations of lease agreements	74	75	101.35%	0.55	12.10	24.65
Decide a change of name or gender application	55	44	80.00%	3.08	28.68	29.52
Decide an application under the Equal Opportunity Act	9	12	133.33%	2.00	29.00	17.00
Make or review a decision relating to a National Health Practitioner Board	6	18	300.00%	66.63	137.00	234.38
<b>Internal Reviews</b>	<b>102</b>	<b>128</b>	<b>125.49%</b>	<b>7.85</b>	<b>4.42</b>	<b>69.52</b>
Review of an order of the Tribunal on any tenancies matter	69	81	117.39%	4.07	4.15	37.87
Review of an order of the Tribunal on any guardianship or administration matter	20	31	155.00%	15.65	5.79	110.32
Review of an order of the Tribunal on any mental health matter	13	16	123.08%	11.88	3.06	116.81
<b>Reviews of Government decisions</b>	<b>32</b>	<b>48</b>	<b>150.00%</b>	<b>9.46</b>	<b>7.75</b>	<b>125.43</b>
Review of a decision relating to freedom of information	15	14	93.33%	20.29	9.69	107.46
Review of a decision of Housing SA relating to a Housing Trust tenancy	10	19	190.00%	6.74	7.53	110.71
Review of a decision relating to a firearms licence	7	15	214.29%	2.80	6.21	160.00
	<b>4744</b>	<b>4566</b>	<b>96.25%</b>	<b>4.47</b>	<b>10.15</b>	<b>43.33</b>

Phone calls received **13888**

Website page views **110379**

*usage by desktop* **58.46%**

*usage by mobile* **38.41%**

*usage by tablet* **3.14%**



South Australian  
**Civil and Administrative Tribunal**