

Homelessness Support Services

About the Homelessness Sector

People who are homeless or have high support needs require extra help to find the right housing solution that delivers stability, quality of life and a sense of security and connectedness.

The Government partners with other agencies to provide supported accommodation services for:

- Young people
- Families
- Single adults
- Those experiencing domestic violence

Gateway Services

Gateway services are telephone based support services operating 24/7 which ensure clients are assessed and referred to an appropriate service for their needs.

The following gateway services are available:

- Homelessness (including families) phone 1800 003 308 (free call from a landline)
- Youth (aged between 15 and 25) phone 1300 306 046 or 1800 807 364 (free call from a landline)
- Domestic Violence and Aboriginal Family Violence phone 1300 782 200 or 1800 800 098 (free call from a landline).

Homelessness Service Provider Directory

The Homelessness service provider directory web page on the sa.gov.au website provides a comprehensive collection of homelessness support services. It includes support services for families, adults, young people, victims of domestic or family violence and Aboriginal or Torres Strait Islander people. The directory provides brief descriptions of what the various services offer, contact details such as email, fax and telephone and links to the services' websites (where applicable).

The directory can be accessed online at:

<http://www.sa.gov.au/topics/housing-property-and-land/housing/emergency-shelter-and-homelessness/homelessness-services-providers/homelessness-service-providers>

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